



Harris County Appraisal District News Release

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Harris County Appraisal District Named A Top Houston Workplace

HCAD Recognized As Top Workplace Four Years In A Row

Houston — The Harris County Appraisal District (HCAD) has been selected as a Top Workplace in the Houston metropolitan area by the Houston Chronicle for the fourth straight year.

“Being named a Top Workplace in the Houston area for the fourth year in a row is an honor that we were able to achieve because of the commitment and professionalism of our employees,” said Roland Altinger, chief appraiser. “While this year has thrown us a number of curve balls, our employees’ commitment to serving the public to the best of their ability has made us more creative and more determined. I’m proud of each and every one of them.”

Altinger explained that one of the best examples of this creativity was the development of remote hearings so property owners would not have to leave their homes to protest their property value in person.

“Our team created the processes and procedures for remote hearings from scratch in about a month in an effort to keep the public comfortable, socially distanced and healthy,” he said.

The top workplaces lists are based solely on the results of an employee feedback survey administered by Energage LLC, a Pennsylvania-based firm that provides technology-based employee engagement tools.

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The anonymous survey measures several aspects of workplace culture, including engagement, organizational health and employee satisfaction with the organization and their job.

“Creating an organization that displays strong values and ethics, as well as one that genuinely listens to employees, has helped us make the Top Workplaces list for the past four years,” Altinger said. “This year brought each of the appraisal district’s values to the forefront, but especially those values of innovation, collaboration and customer service.”

About HCAD

The Harris County Appraisal District is a political subdivision of the State of Texas established in 1980 for the purpose of discovering and appraising property for ad valorem tax purposes for each taxing unit within the boundaries of the district. The district has approximately 1.8 million parcels of property to assess each year with a total market value of approximately \$669 billion. The appraisal district in Harris County is the largest in Texas, serving approximately 500 taxing units, and one of the largest appraisal districts in the United States. For further information, visit www.hcad.org.

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