



## Harris County Appraisal District News Release

For more information contact Jack Barnett, Communications Officer, 713-957-5663

---

March 17, 2020

### HCAD Suspends Services Inside Office

#### *HCAD encourages property owners to use electronic options*

**Houston** —The Harris County Appraisal District will continue operations but will no longer provide face-to-face services to the public inside the building starting at 8 a.m. Wednesday, March 18 as part of the effort to reduce the spread of the COVID-19 virus in the area.

“The appraisal district will continue operations, and we are committed to being responsive to our property owners. However, we believe it is in the best interest of our property owners and employees to temporarily suspend direct face-to-face contact with the public while continuing to provide services through other options, such as the phone or our online services,” said Roland Altinger, chief appraiser.

Forms and applications are available on the website at [www.hcad.org](http://www.hcad.org), and property owners can file a protest using iFile or settle a protest using iSettle after creating an owner account on the website. A drop box also will be available from 8 a.m. to 5 p.m. at the building entrance at 13013 Northwest Freeway.

“Social distancing is one of the best ways to support the health of the entire community, which is why we also have postponed our public workshops until further notice,” Altinger said. “We will continue to have employees available to answer your questions by phone or email during regular business hours,” Altinger said.

(more)

HCAD's telephone information center is available at 713.957.7800 for account questions. Questions and forms also can be sent to [HELP@HCAD.org](mailto:HELP@HCAD.org).

### **About HCAD**

The Harris County Appraisal District is a political subdivision of the State of Texas established in 1980 for the purpose of discovering and appraising property for ad valorem tax purposes for each taxing unit within the boundaries of the district. The district has approximately 1.8 million parcels of property to assess each year with a total market value of approximately \$633 billion. The appraisal district in Harris County is the largest in Texas, serving approximately 500 taxing units, and one of the largest appraisal districts in the United States. For further information, visit [www.hcad.org](http://www.hcad.org).

###